



Training Document: SLP004 – Supplier Registration in Ariba Network

Supplier Registration in Ariba Network

Overview

Suppliers must register their company and create an account in Ariba Network to do business with DOLPHIN ENERGY LIMITED.

Registration on Ariba Network takes only a few minutes - all that's needed is basic company information such as the company name, address, and a business contact etc.

Below are the processes covered:

- 4.1 Supplier account creation in Ariba Network
- 4.2 Step 1 Complete Supplier Registration Questionnaire
- 4.3 Step 2 Complete Certificate Questionnaire
- 4.4 Step 3 Complete Bank Data Questionnaire
- 4.5 Supplier responding to additional information requested from DOLPHIN ENERGY <u>LIMITED</u>

Prerequisites

N/A

Helpful Hints

- Keep all your documents handy Company Commercial Registration Documents, Bank Letterhead etc.
- If your company is already registered with Ariba Network, please contact your company's Ariba Network Administrator, and request them to add you as a user within your company's Ariba account. This option is allowing company to add multiple users under same company's Ariba Network account.
- Keep your primary contacts, additional contacts, VAT Registration Number (If your company's registered location is UAE)



4.1 - Supplier account creation in Ariba Network

Dolphin Energy Limited - TEST

Register as a supplier with Dolphin Energy Limited - TEST

Hello!

Rahmath Nisha has invited you to register to become a supplier with Dolphin Energy Limited - TEST. Start by creating an account with Ariba Network. It's free.

Dolphin Energy Limited - TEST uses Ariba Network to manage its sourcing and procurement activities and to collaborate with suppliers. If Training Supplier already has an account with Ariba Network, sign in with your username and password.

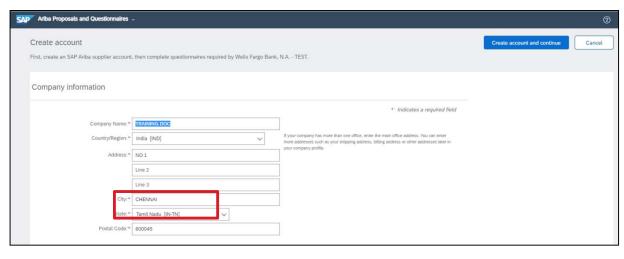
Click Here to create account now

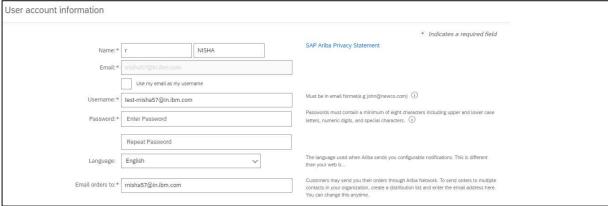


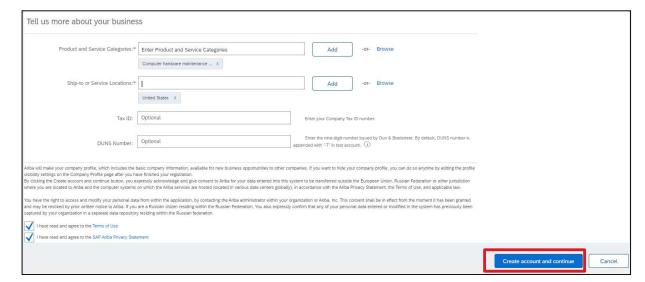
If you received an email invitation from DOLPHIN ENERGY LIMITED, click the link in the email message. When Ariba Network shows the welcome page, do one of the following:

- A. If you already have an account, click Log in with your existing id and password.
- B. For New Registration click **Sign up** and then continue with below process.





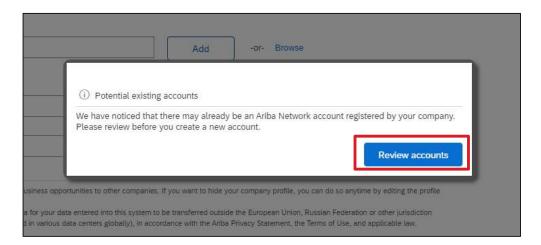




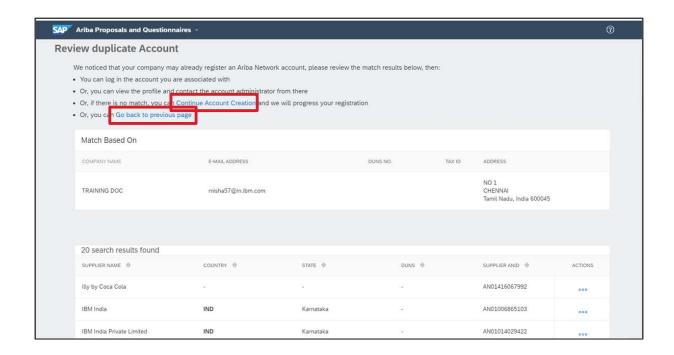
- **1.** Follow the steps in the registration wizard.
 - Ariba Network asks for basic information about your business, such as your company name, address, and email address. You also create a username and password.



- The wizard performs automatic address validation to detect and correct any wrong or misspelled portion of a mailing address. A pop-up window shows a recommendation, which you can accept or reject.
- There is an ISO-based country- or region-specific drop-down list for state/province in the address section of the supplier profile. Select from the drop-down list (where available) instead of entering free text.
- Read the terms of use and choose the check box if you agree to the terms.
- Click Create account and continue.

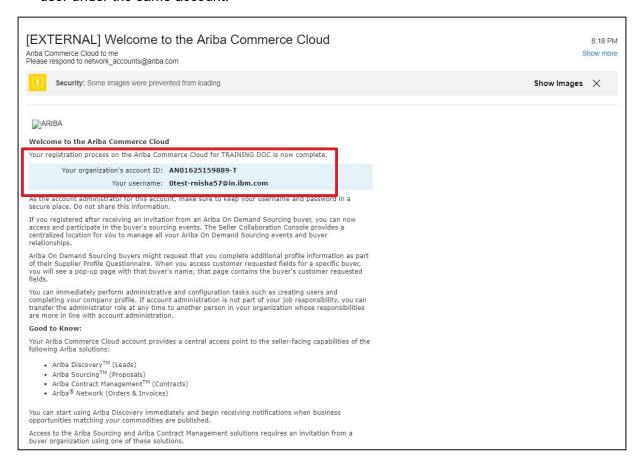


2. Click on **Review accounts** to see the list of potential duplicates.





3. Click on Continue Account creation if the account is not duplicate; if not Go back to previous page and contact your Company's Ariba Network Administrator to add you as a user under the same account.

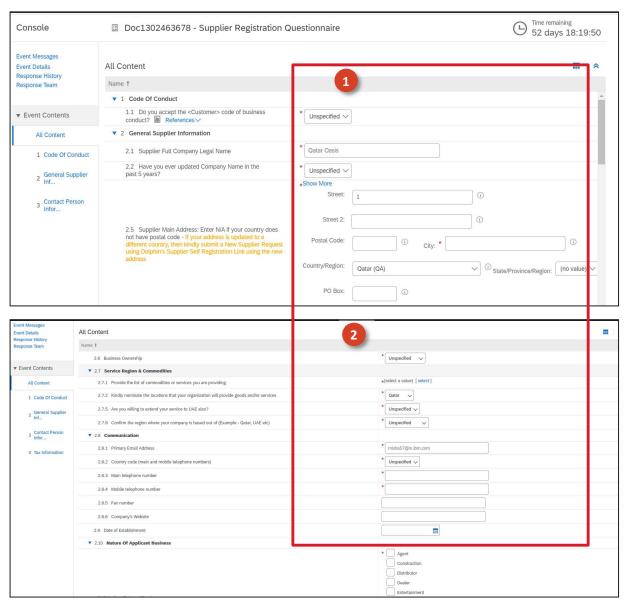


- **4.** Clicking on **Continue Account creation**, Supplier contact would receive an email confirming the account creation as shown above.
 - SAP Ariba provides you an option to have two types of Ariba Network Account as given below:
 - 1. Standard Account This is completely free of charge
 - Enterprise Account If your company already has an Enterprise account in Ariba Network, and if you want to use the same account for transactional activities you might be charged fee by SAP Ariba, and you are solely liable for that Fee. Dolphin Energy Limited is not responsible for this Fee.

Congratulations! You have created account in Ariba Network successfully.



<u>4.2 - Step 1 - Supplier Registration Questionnaire: Supplier responding to DOLPHIN ENERGY</u> LIMITED's Supplier Registration Questionnaire



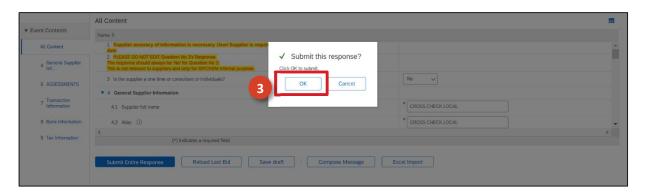
5. Once supplier account is created successfully, you will be directed to DOLPHIN ENERGY LIMITED's Step 1 - Supplier Registration Questionnaire. Please note that you will be completing 3 different questionnaires altogether to complete the entire onboarding process with DOLPHIN ENERGY LIMITED. Ensure to complete these questionnaires and submit in the order mentioned below:



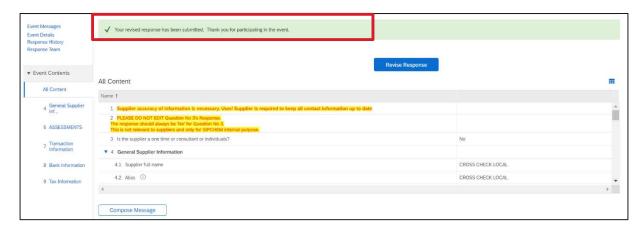
- Step 1 Supplier Registration Questionnaire
- Step 2 Modular Questionnaire Certificates
- Step 3 Modular Questionnaire Bank Data

Fill in all the mandatory/ desired fields.

- Code of conduct has a reference document DOLPHIN ENERGY LIMITED's code of conduct. You can click on that Reference link to download a copy of the same.
- Read all the instructions highlighted in orange carefully before answering the questions.
- If your Company's Registered Location is outside of Qatar and UAE, please choose Others to guestion "2.7.9 Supplier's Registered Location (Example Qatar, UAE).
- If you have any questions, you can use the option "Compose Message" to communicate back to DOLPHIN ENERGY LIMITED's point of contact. You will be notified with their comments under "Event Messages" section in your DOLPHIN ENERGY LIMITED dashboard
- You can save your answers by clicking on Save Draft and submit the responses later.
- Also, please make sure that you complete the Supplier Registration process within 14 days of receiving the invitation. If not, the questionnaire would be closed
- Additionally, you must complete the "Step 2 Certificate questionnaire and Step 3 Bank Data questionnaire" within 14 days of receiving these questionnaires from DOLPHIN ENERGY LIMITED. If not, the questionnaire would be closed.
- Unless you submit "Certificate and Bank questionnaires" your registration process is not complete with DOLPHIN ENERGY LIMITED.



6. Once you have filled the questionnaire, click on **Submit Entire Response**, and click **OK**. If you have missed to answer any of the mandatory questions, system would throw an error message indicating the same.



The response to Supplier Registration Questionnaire has been submitted successfully. Once the Supplier Registration Questionnaire is reviewed by DOLPHIN ENERGY LIMITED team, you will be receiving Certificate and Bank Questionnaires.

Congratulations! You have submitted the Supplier Registration Questionnaire and completed Step 1.



<u>4.3 - Step 2 - Certificate Questionnaire: Supplier responding to Modular Questionnaire - Certificates (Qatar or UAE or Foreign Based Supplier)</u>

Hello Nisha R,

Dolphin Energy Limited - TEST has invited you to complete a questionnaire. This is required so Apple Pvt Ltd can do business with Dolphin Energy Limited - TEST.

Questionnaire Overview

Questionnaire name: Certificates - Qatar Based Supplier

Respond by: Wed, 14 Dec, 2022

Update Request Comments:

Submit questionnaire

 If you are Qatar Based company, you would be receiving the above email to upload your certificates. You can click on the hyperlink "Submit questionnaire" and then login to Ariba Network with your ID and password and answer ""Certificates – Qatar Based Supplier"

Or

If you are UAE Based company, you would be receiving similar email to upload your certificates. You can click on the hyperlink "Submit questionnaire" and then login to Ariba Network with your ID and password and answer "Certificates – UAE Based Supplier"

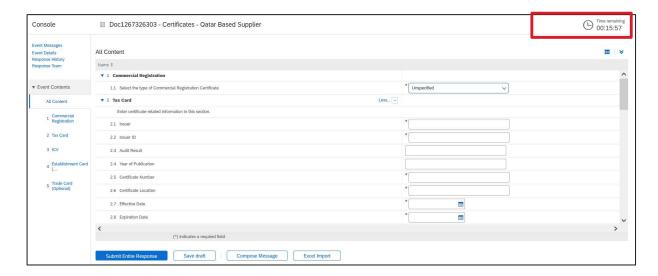
Or

If you are Foreign Based company, you would be receiving similar email to upload your certificates. You can click on the hyperlink "Submit questionnaire" and then login to Ariba Network with your ID and password and answer "Certificates – Foreign Supplier"

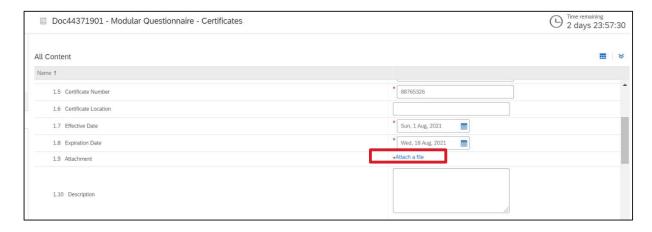


- 2. Once logged in, click on the "Certificates hyperlink" to complete the questionnaire.
 - Please note that you will have only 14 days to complete the questionnaire from the day you have received the email notification. Post 14 days, questionnaire will be closed.





3. Fill in all the desired fields.

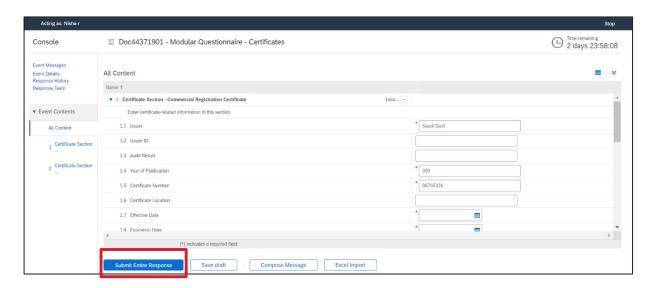


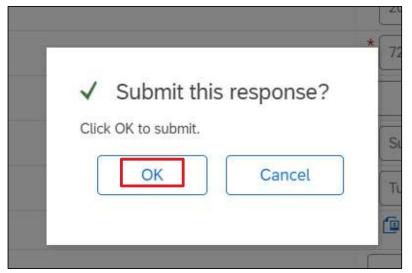
4. You must upload your certificate copy by clicking on the hyper link "Attach a file".





5. Upload the certificate by clicking on "**Choose File**" and locate the file from your computer and upload it. Once done click on **OK**.





6. Once you have filled all the questions click on **Submit Response** and then click on **OK**. This would submit your Step 2 - Certificate Questionnaire to DOLPHIN ENERGY LIMITED's approval. Make sure to provide correct certificates in all the certificate section.



Hello Nisha R,

Dolphin Energy Limited - TEST has approved the questionnaire that you completed.

Questionnaire Overview

Questionnaire name: Certificates - Qatar Based Supplier

You'll be notified if any other tasks require your attention.

Best.

- 7. Once DOLPHIN ENERGY LIMITED has approved your Step 2 Certificate Questionnaire, you would be receiving the above email. If DOLPHIN ENERGY LIMITED is requesting additional information from you, you would be notified via email. You can access the link and login to Ariba Network. Click on "Revise Response" to update the requested information from DOLPHIN ENERGY LIMITED. You can see in the comments what information DOLPHIN ENERGY LIMITED needs from you.
 - Certificate maintenance SAP Ariba will send you multiple reminder notification if your certificates are going to be expired. Please make sure to upload the latest certificate in the questionnaire by clicking on Revise Response on the Modular Questionnaire Certificates. Attach the latest certificate and update the dates accordingly in the Expiration date. Once done, you can submit the questionnaire to DOLPHIN ENERGY LIMITED. DOLPHIN ENERGY LIMITED would be reviewing the same and will provide the approval decision.

Congratulations! You have submitted the certificate details and completed Step 2.



<u>4.4 - Step 3 - Bank Data Questionnaire: Supplier responding to complete Modular Questionnaire - Bank Data</u>

Hello Nisha R,

Dolphin Energy Limited - TEST has invited you to complete a questionnaire. This is required so Apple Pvt Ltd can do business with Dolphin Energy Limited - TEST.

Questionnaire Overview

Questionnaire name: Bank Data Questionnaire

Respond by: Wed, 14 Dec, 2022

Update Request Comments:

1

Submit questionnaire

 You would be receiving the above email to upload your Bank Data. You can click on the hyperlink "Submit questionnaire" and then login to Ariba Network with your ID and password.



- 2. Once logged in, click on the "Bank Data Questionnaire" to complete the questionnaire.
 - Please note that you will have only 14 days to complete the questionnaire from the day you have received the email notification. Post 14 days, questionnaire will be closed.

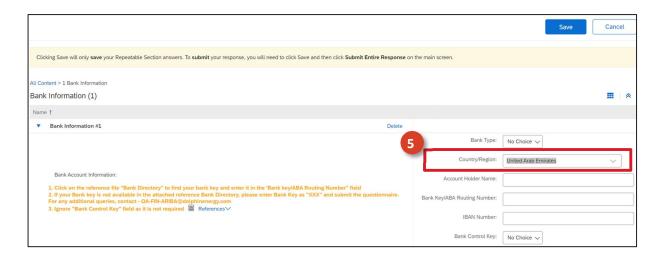


3. From your Bank Data Questionnaire, click on "Add Bank Information" hyperlink

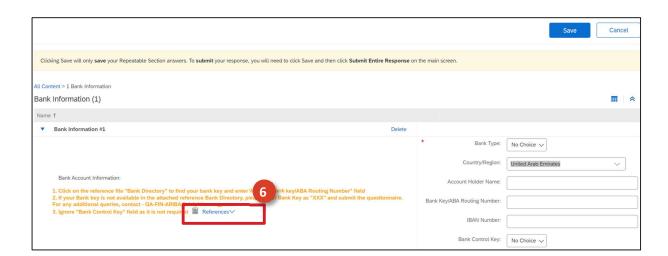




4. Click on Add Bank Information. This will open the section to fill Bank data.

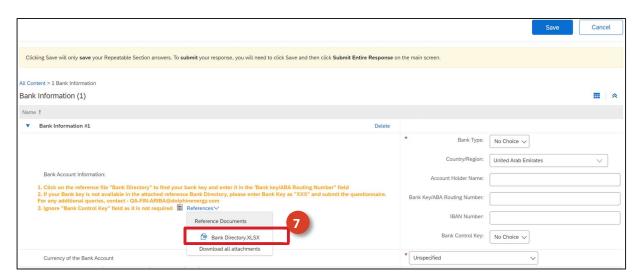


5. Select your **Country/Region of the Bank Account** from the dropdown.



6. Click on "Reference" hyperlink to find your Bank Key.



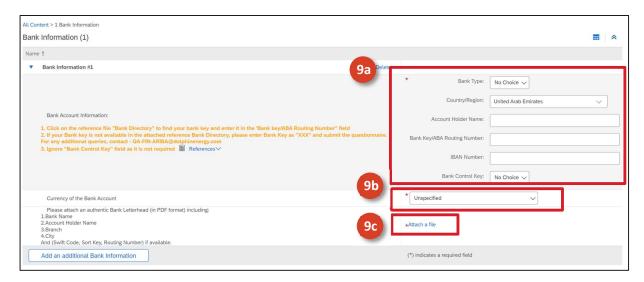


7. Click on the Document "Bank Directory.xlsx". This will download the document in your local.

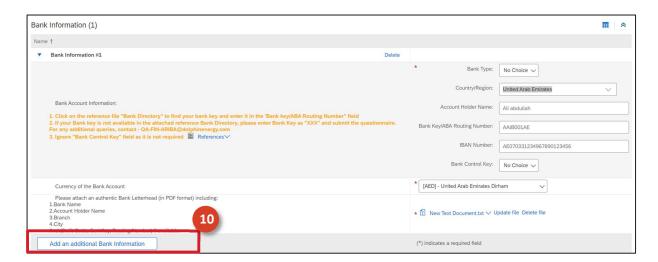
	If you do not find your bank key in the below I			
Bank Country	Name of bank	Bank Key	SWIFT/BIC	Bank Branch
AE	test	1321232		
AE	Arab African International Bank (AAIB)	AAIB001AE	ARAIAEADAUH	Abu Dhabi Branch, UAE
AE	National Bank of Abu Dhabi	ABAD037AE	NBADAEAAMOE	Mall of the Emirates, Dubai , UAE
AE	ARAB BANK	ABAN001AE	ARABAEAD	Abu Dhabi, UAE
AE	ARAB BANK	ABAN002AE	ARABAEADMAK	Flame R/A Branch , Dubai , UAE
AE	ARAB BANK	ABAN003AE	ARABAEADRAK	AL-Nakheel - RAK -UAE
AE	Arab Bank PLC	ABAN004AE	ARABAEADXXX	Abu Dhabi Branch - UAE
AE	Arab Bank PLC	ABAN005AE	ARABAEAD	Dubai Branch, UAE
AE	Arab Bank for Investment & Foreign Trade	ABIF001AE	ABINAEAA	Main Branch - Abu Dhabi
AE	Arab Bank for Investment & Foreign Trade	ABIF002AE	ABINAEAA	Souk Branch
AE	Arab Bank for Investment & Foreign Trade	ABIF003AE	ABINAEAADXB	Dubai
AE	Arab Bank for Investment & Foreign Trade	ABIF004AE		al Ain
AE	Arab Bank for Investment & Foreign Trade	ABIF005AE	ABINAEAA	Hamdan St
AE	Arab Bank for Investment & Foreign Trade	ABIF006AE	ABINAEAAXXX	Abu Dhabi, UAE
AE	Arab Bank for Investment & Foreign Trade	ABIF007AE	ABINAEAA	Sharjah, UAE
AE	Al Masraf Bank	ABIN001AE	ABINAEAA	Main Branch, Abu Dhabi, UAE
AE	Al Masraf - ARBIFT	ABIN002AE	ABINAEAAXXX	Deira, Dubai
AE	Al Masraf Bank (ARBIFT)	ABIN003AE	ABINAEAA	
AE	AL MASRAF BANK	ABIN004AE	ABINAEAA	khalidiya
AE	AL MASRAF	ABIN005AE	ABINAEAA	Musaffah, Abu Dhabi, UAE
AE	Royal Bank of Scotland (RBS)	ABNA001AE	ABNAAEAD	Abu Dhabi Branch , UAE

- **8.** Open the excel file, search for your Bank details as per the Country and the Name of the Bank and look for the "Bank Key".
 - Please note that if you cannot find your Bank Key in the reference list **Bank Directory.xlsx**, Kindly enter **XXX** as bank key and proceed to submit the quetsionnaire with your Bank Letterhead. DEL would create a new Bank Key and communicate the same to you via Ariba questionnaire. You will be notified in the email with the new Bank key. Kindly use the new Bank Key and enter the same in the Bank Key/ ABA Routing Number field and resubmit the questionnaire.





- 9. Provide all the relevant data such as:
 - Account Holder Name, Account Number (If applicable for the Country), Bank key (from the given excel), IBAN Number (If applicable for the Country)
 - Ignore the field "Bank Control Key"
 - Select "Currency" of the Bank Account
 - Attach your "Bank Letterhead"



10. If you are having more than one Bank Account, you can provide the same by clicking on "Add an additional Bank Information".





11. Click on Save.



12. Answer to Question 2 and provide Intermediate Bank Account if applicable. Click on "**Submit Entire Response.**"





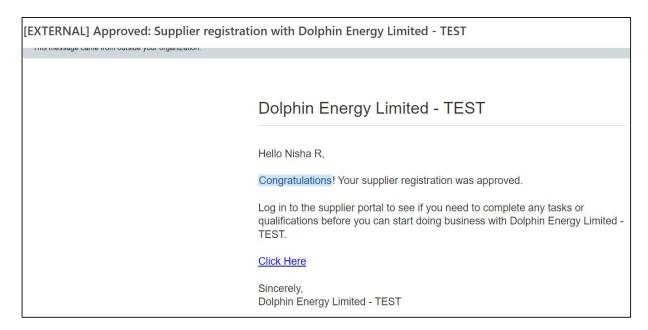
13. Click OK.

Once DOLPHIN ENERGY LIMITED has approved your Bank Data Questionnaire, you would be receiving another email regarding the confirmation of your Bank Data approval. If DOLPHIN ENERGY LIMITED is requesting additional information from you, you would be notified via email. You can access the link and login to Ariba Network. Click on "Revise Response" to update the requested information from DOLPHIN ENERGY LIMITED. You can see in the comments what information DOLPHIN ENERGY LIMITED needs from you. Refer to scenario 4.5 in this document for the detailed steps.

Bank Data maintenance – If your Bank account is changed, please make sure to upload the latest bank data in the questionnaire by clicking on Revise Response on the Modular Questionnaire – Bank Data. Attach the latest Bank letterhead. Once done, you can submit the questionnaire to DOLPHIN ENERGY LIMITED. DOLPHIN ENERGY LIMITED would be reviewing the same and will provide the approval decision.

Congratulations! You have submitted the Bank Data and completed Step 3.

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14. Once DOLPHIN ENERGY LIMITED has approved your all 3 questionnaires, you would be receiving the above email. This indicates that you have completed all the Supplier registration process of DOLPHIN ENERGY LIMITED successfully.

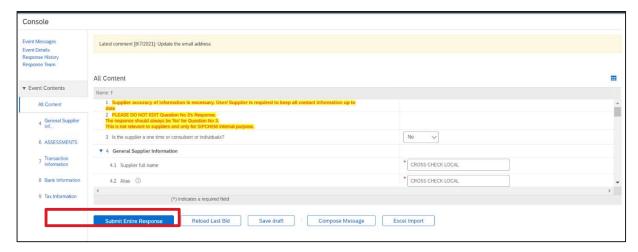
Congratulations! You are onboarded to Dolphin Energy Limited successfully.

4.5 - Supplier responding to additional information requested from DOLPHIN ENERGY LIMITED

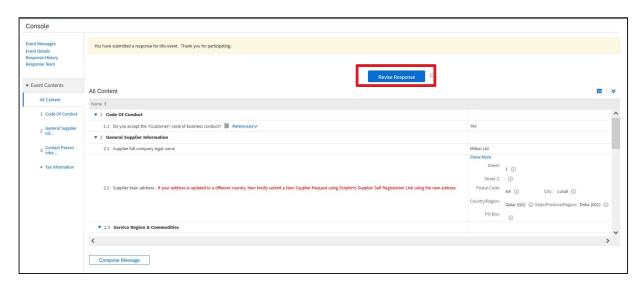
While reviewing your response submitted in the previous step if DOLPHIN ENERGY LIMITED has requested for additional information, the supplier receives an email indicating what information has been requested. Select **Click here** in your email received to login with their credentials.

1 In this example, the request is to update the latest email address.



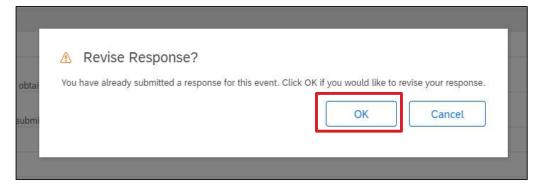


1 You can view the requested information from DOLPHIN ENERGY LIMITED in the comments section at the top.

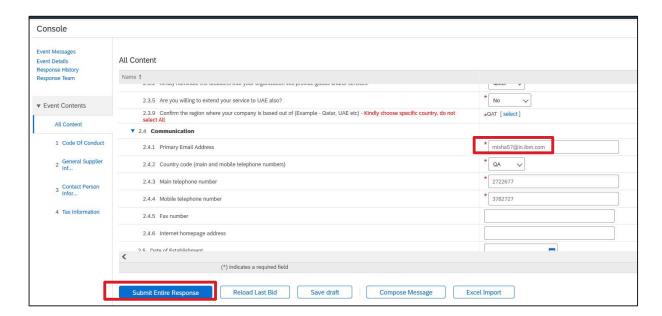


1. From the previous step, you would be landed in Supplier Registration Questionnaire. Click on **Revise Response** to provide the requested information from DOLPHIN ENERGY LIMITED.





2. Click **OK** to revise your response. This would reopen the questionnaire to edit the responses.

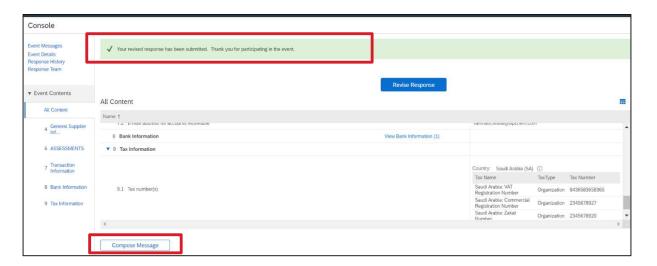


3. Fill in the requested information/updates and click on **Submit Entire Response**.





4. Click **OK** to submit the response.



- **5.** Requested information has been revised and submitted for DOLPHIN ENERGY LIMITED's approval.
 - The supplier can also use Compose Message option to send any messages/comments/ questions to DOLPHIN ENERGY LIMITED.
 - Once you are onboarded to DOLPHIN ENERGY LIMITED, you can click on Revise Response and submit any updates to your existing Registration/ Certificate/ Bank Data Questionnaire. This will go through an approval process, and you would be notified via email whether your updates are accepted by DOLPHIN ENERGY LIMITED or not.

Congratulations! You have updated the supplier registration questionnaire.