





# SAP Ariba Training Manual For

# **Dolphin Energy Limited Suppliers/Contractors**





# **Table of Contents**

IN	ITRODU	CTION	3
1	DEFI	NITIONS	4
2	SUPI	PLIER ACCOUNT CREATION IN ARIBA NETWORK	5
3	TYPE	S OF TENDERS	10
	3.1	OPEN TENDERS	10
	3.2	CLOSED TENDER	10
4	RESP	POND TO SOI (SOLICITATION OF INTEREST)	11
5	RESP	POND TO RFP/RFQ/ITT	14
	5.1	RESPOND TO RFQ/RFP/ITT FOR SERVICES	14
	5.2	RESPOND TO RFQ/RFP/ITT FOR GOODS	22
	5.3	BIDDER CLARIFICATIONS/PRE-BID OR POST-BID QUERIES	29
	5.4	PRICE IMPACT OR REVISED PRICED BID	32
	5.5	SUBMIT THE BEST AND FINAL OFFER	33
6 E-CONTRACTING & SIGNING		NTRACTING & SIGNING	35
	6.1	SEND DRAFT LOA OR CONTRACT FOR CONTRACTOR REVIEW	35
	6.1.1	Accepting the Draft Contract	37
	6.1.2	Sending A Changed/Modified Draft Back To Dolphin Energy	38
	6.2	OBTAINING CONTRACTOR SIGNATURE FOR LOA OR CONTRACT DOCUMENT	40
	6.3	RECEIVE FULLY SIGNED DOCUMENT	43





## Introduction

The purpose of this document is to help Bidders/Supplier of Dolphin Energy Limited to use Ariba Network to respond to RFQ/RFP/ITTs/ SOI etc.

# <u>Suppliers/Bidders must register their company and create an account in Ariba Network to do business with DOLPHIN ENERGY LIMITED</u>.

Registration on Ariba Network takes only few minutes - all what is needed is basic company information such as the company name, address, and a business contact, etc. which is exhibited in this document in a step-by-step manner.

Below are the processes covered in this training document.

- 1. Supplier Account Creation in Ariba Network
- 2. Types of Tenders
- 3. Respond to Solicitation Of Interest (SOI)
- 4. Respond to Request For Proposal (RFP/ITT)
- 5. E-Contracting & Signing





#### 1 Definitions

SAP Ariba: SAP Ariba is an Electronic Procurement Application by SAP which covers

various aspects of electronic procurement. It Provides free access to suppliers

for standard supplier accounts enabling them to perform all activities from

Supplier Registration to E-tendering, E-Contracting and Invoicing.

**SOI:** Solicitation Of Interest: It is an event where a buyer requests interested

Participants to submit their interest in an RFQ/RFP/ITT or an upcoming Tender.

**RFP:** Request For Proposal: It is an event where a buyer requests interested

suppliers to submit their technical or financial proposal against a scope of work

with given terms & conditions.

Ariba Network Ariba Network is a midway Portal where Suppliers & Buyers communicate &

transact. Suppliers receive their RFQ/ITT's, SOI's, Contract Negotiation

requests, and Purchase Orders here.

Access gate It is a prerequisite response required to be submitted before being provided

access to the tender documents.





# 2 Supplier Account Creation in Ariba Network

**As a first step**, it is important to know whether your company is already registered in Dolphin's SAP Ariba or not, please check within your internal SAP Ariba administrator (or equivalent) to make sure that you are added as a member within your company's SAP Ariba account.

#### Note:

- A. all Supplier individual users MUST create SAP Ariba account before they are added into their company account to participate in RFP/ITT events.
- B. In case your company is not registered and might be considered for participation in an RFP/ITT, the Supplier focal point for this tender will receive an email notification "Registration Invite" from Dolphin Energy to trigger creating his/her account in SAP Ariba Network, to allow for communicating with Dolphin Energy in respect of this RFP/ITT. This should be followed by your company full registration process which should be completed by the RFP/ITT envelop submission date.

Please follow the Supplier Registration steps detailed in the "Training Materials" tab under Dolphin Energy website -Click Here-.

#### Suppliers with an Existing Account on Ariba

A. If you already have an account, click Log in with your existing id and password.

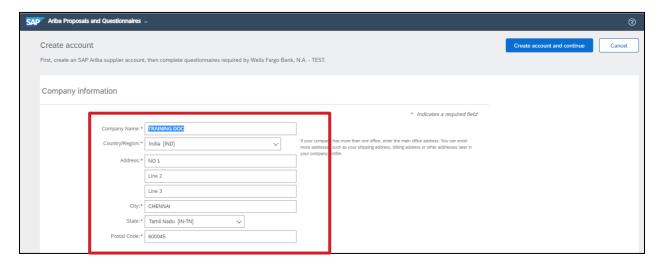




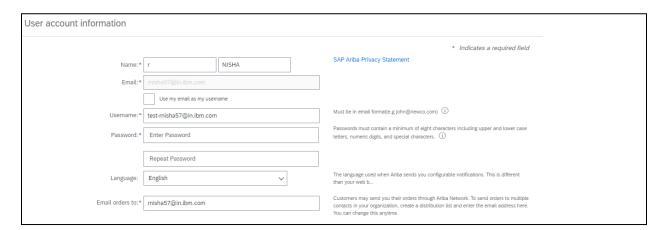


#### Suppliers with a New Account on Ariba

B. For New Registration, click **Sign up** and then continue with below process.



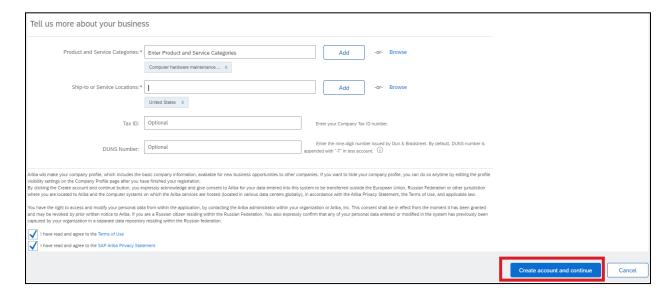
- 1. Follow the steps in the registration wizard.
- Ariba Network asks for basic information about your business, such as your company name, address, and email address.



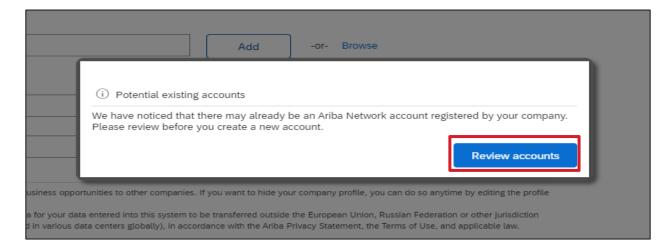
The wizard performs automatic address validation to detect and correct any incorrect portion
of a mailing address. A pop-up window shows a recommendation, which you can accept or
reject.







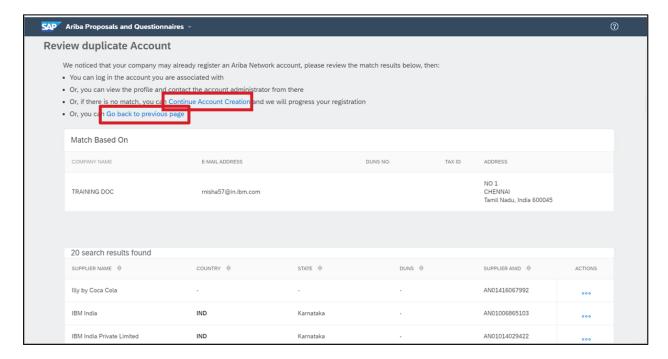
- There is an ISO-based country-or region-specific drop-down list for state/province in the address section of the supplier profile. Select from the drop-down list (where available) instead of entering free text.
- Read the terms of use and choose the check box if you agree to the terms.
- Click Create account and continue.



2. Click on **Review accounts** to see the list of potential duplicates.



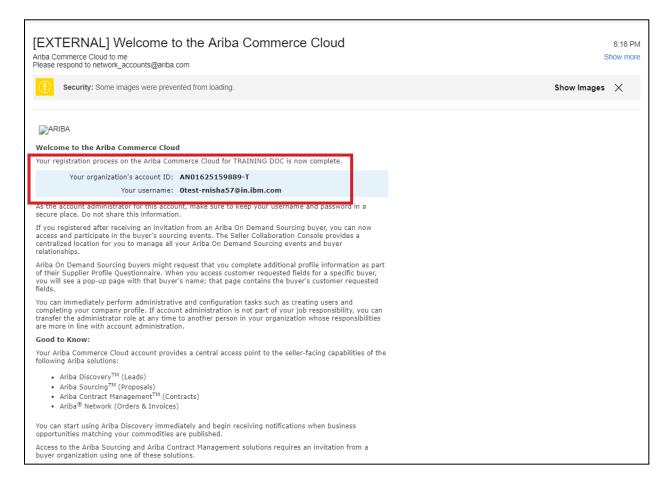




Click on Continue Account Creation if the account is not duplicate; if not Go back to
previous page and contact your Company's Ariba Network Administrator to 'add you as a
User under the same account.







- 4. After clicking on **Continue Account Creation**, Supplier contact would receive an email confirming the account creation as shown above.
- SAP Ariba provides you an option to have two types of Ariba Network Account as given below:
- Standard Account This is completely free of charge account enabling you to perform all
  activities required to participate in a Tender or Negotiate & Sign an E-Contract.
- 2. Enterprise Account An Enterprise account has certain features which are available to all suppliers if they chose to Subscribe for an Enterprise Account with an Annual Fee paid directly to SAP Ariba. If your company already has an Enterprise account in Ariba Network, and if you want to use the same account for transactional activities or if you want to opt for an Enterprise account, you will be charged the annual fee by SAP Ariba.

**Note:** Please note that a Supplier is solely liable for the Enterprise Account Fee and Dolphin Energy Limited is not responsible for this Fee or any other charges whatsoever in this regard.

Congratulations! You have created account in Ariba Network successfully.





# 3 Types of Tenders

As a Dolphin Energy Supplier, you must know that there are two main self-explanatory types of tenders that Dolphin Energy invites participations in, which are as follow:

- 1. Open Advertised Tenders
- 2. Closed Tenders

# 3.1 Open Tenders

For an Open Advertised Tenders, Dolphin Energy will publish the advertisement in the newspaper(s) as per the current practice. Please also visit the Dolphin Energy website, under Procurement/Tenders where you can find the Tender Document related to the Open Advertised Tenders.

Interested bidders are to provide their solicitation of interest by filling in and sending the "Expression of Interest" Form to the email address included in the Form along with the necessary information and required perquisites. Subsequently, Dolphin Energy Procurement & Contracts team may invite you to the respective E-Tendering Event through SAP Ariba if you fulfil the requirements.

#### 3.2 Closed Tender

For a closed tender procurement, only specific selected suppliers will be invited to participate in an RFP/ITT after soliciting interest (if applicable) to participate in this specific RFP/ITT, as explained hereunder, or as a response to the RFP/ITT sent to your company through SAP Ariba.

#### Notes:

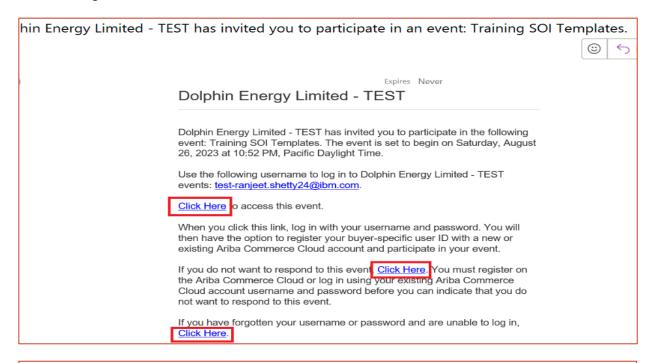
- Registration to SAP Ariba Network is free for "Standard Account", which allows you to contribute to all Dolphin Energy's RFPs/ITTs
- Dolphin Energy is very strict in respect of E-Tendering and E-Invoicing through SAP Ariba.
- Closed Tender includes manufacturers, agents, OEMS, etc.





# 4 Respond to SOI (Solicitation of Interest)

Dolphin Energy Procurement & Contracts team will invite you (the Supplier's person(s) whom the SOI is addressed to) to the respective E-Tendering Event by submitting your response against an SOI (if applicable) or responding to an RFP, where you will receive an email as per the following email exhibit.



NOTE: The forgot password link is only valid for 24 hours. After this link expires, click Forgot Password on the Ariba Login page to reset your password.

If you have questions about this event, contact Ashish Uppal via telephone at or via e-mail at <a href="mailto:ashish.uppal@ibm.com">ashish.uppal@ibm.com</a>.

We look forward to working with you!

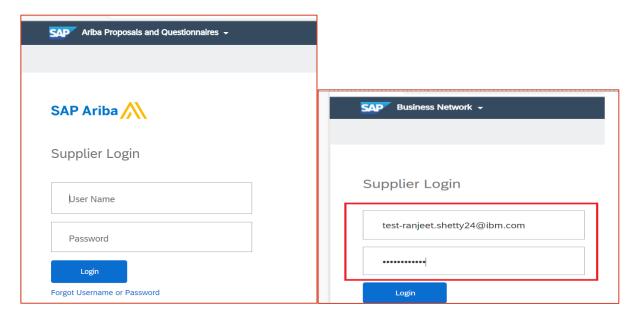
Thank You,

Dolphin Energy Limited - TEST

When you Click on the link
 Ariba Network Login Page where you can login using your User ID and Password.







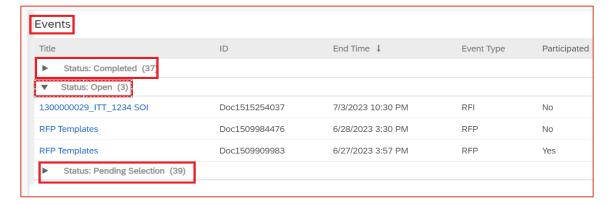
 Once you login, you will find SOI/RFP/ITT under Business Network-> Ariba Proposals & Questionnaires



- System displays all the events (SOI/RFP) where Dolphin has invited this Bidder with the below statuses for ease of classification:
  - Completed: Events which are already awarded.
  - Open: Events which are currently open.
  - Pending Selection: Events in which the Bidding/SOI period is over, and it is under evaluation.



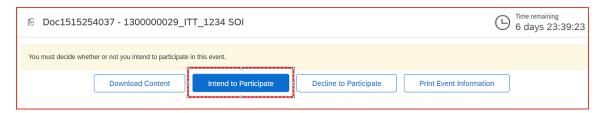




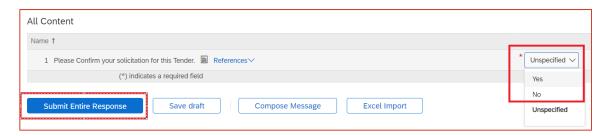
 Click on the Event for which you are submitting the response (Example -1300000029\_ITT\_1234\_SOI) in this case & click on Intended to participate.



Clock on the Top Right will show the Time remaining to respond to this SOI.



When you click on intended to participate, system display all the questions Dolphin Energy is expected you to answer. For Example: In this Sample SOI we have only 01 question "Please Confirm your Solicitation for this Tender". Chose the answer by clicking on "Intend to Participate" or "Decline to Participate". Once Submitted, the bidder response is submitted.



 Note – If the SOI period is not yet over, you have the option to revise your response (Via Revise Response button as shown below) till the SOI period is over.







If you do not want to respond to this event, <u>Click Here</u>. You must register on the Ariba Commerce Cloud or log in using your existing Ariba Commerce

 If you click on this link and login to your account, system takes you to the below screen where you can choose Decline to Participate. This will send a notification to Dolphin Energy that you do not want to participate.



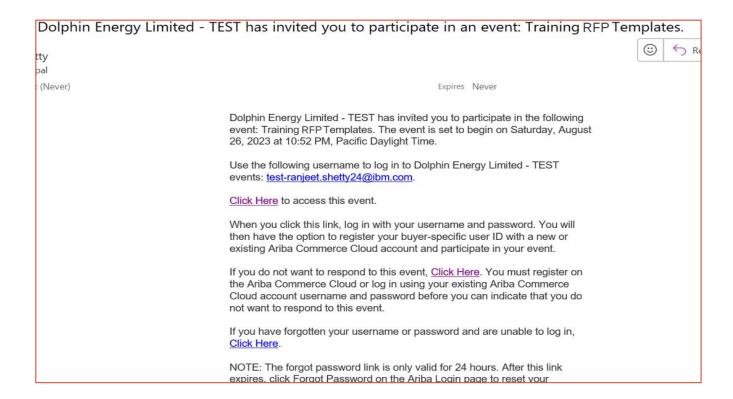
# 5 Respond to RFP/ITT

## 5.1 Respond to RFQ/RFP/ITT for Services

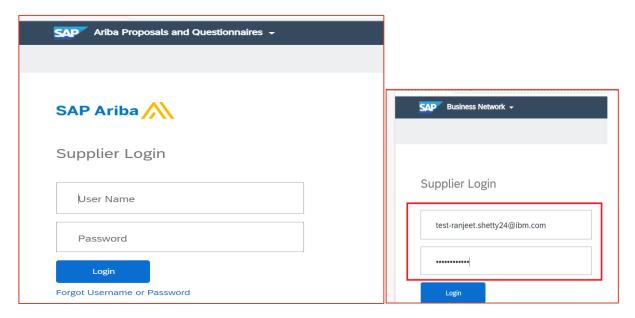
You will receive the following email when someone from Dolphin Energy has invited you to submit your bids against the Request for Proposal (RFP).







Click Here to access this event. Click on this link to access the Event. Enter your User id and
 Password to login to Ariba Network.

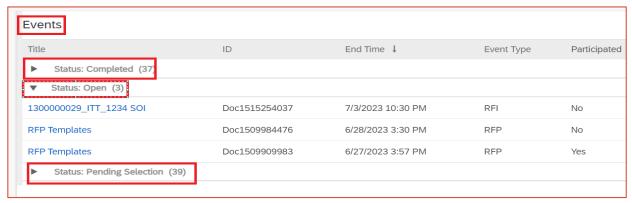


 Once you login, Under Business Network-> Ariba Proposals & Questionnaires. You will find the Events where you are invited or you have already submitted the response for SOI, RFP.





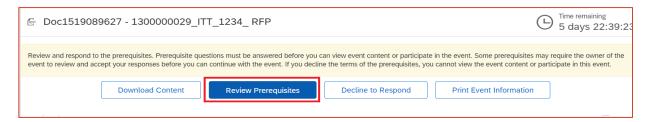




- Completed: Events which are already awarded.
- Open: Events which are currently open.
- Pending Selection: Events in which the Bidding/SOI period is over, and it is under evaluation.



Click on the Event for which you are submitting the response (1300000029\_ITT\_RFP) in this
case & click on Review Prerequisites.



Please Note – If you do not want to respond to this RFP/ITT, Click on **Decline to Respond**.

Clicking on the Top Right will show the Time remaining to respond to this RFP.





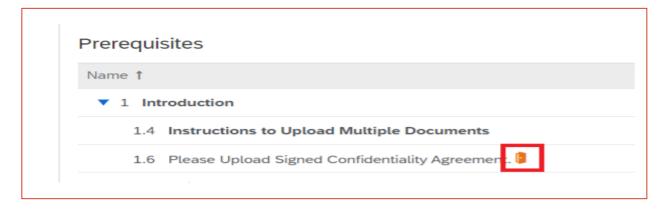
Below are the Prerequisites in this RFP/ITT:

<u>Modified Envelope Bidding Event Agreement</u> – This is to inform the bidder that Dolphin Energy has the right to open the rejected envelopes at later stage if required. **Bidder to Select/Tick the checkbox**.

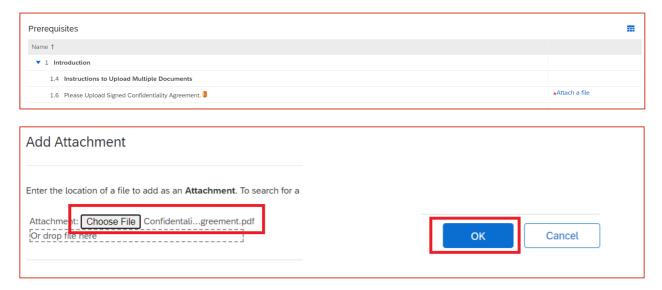


#### **Uploading Signed Confidentiality Agreement**

If the RFP/ITT has been configured by Dolphin Energy in such a way that you must download the Agreement signed and upload (Access gate as shown below).



Please Upload the Signed Confidentiality Agreement as an attachment.







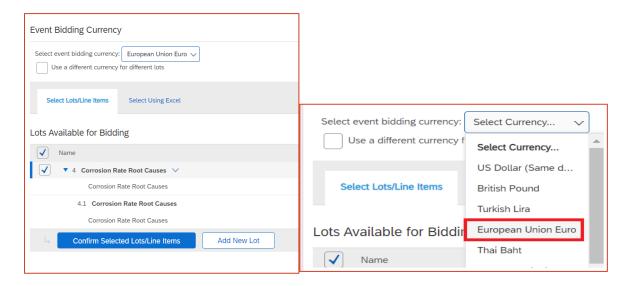




- Click on Ok to Submit the Signed Confidentiality Agreement to Dolphin.
- Once all the Prerequisite is Completed, Bidder get the option to Select the currency in which they would like to respond to this RFP/ITT.

Please Note - You will not be able access to the RFQ documents until you submit the Signed Confidentiality Agreement, if Applicable.

Bidder to Confirm the Line item for which it will respond to in the system.

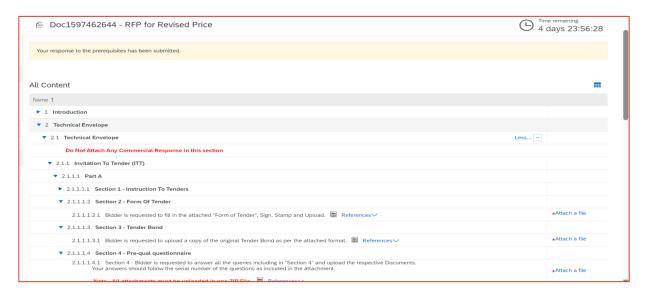




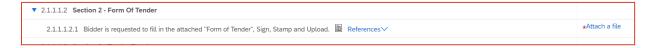


#### **Response to Technical Content**

When the Prerequisites are submitted, Bidder to submit response to all the Technical Questions. The response could be as an attachment, Yes/No, Text based on the type of question Dolphin has configured.



#### Sample Question where answer is expected as an Attachment



#### Sample Question where answer is expected as Yes/No



**Note** – Bidder must submit the response for all the mandatory questions (asterix\*).

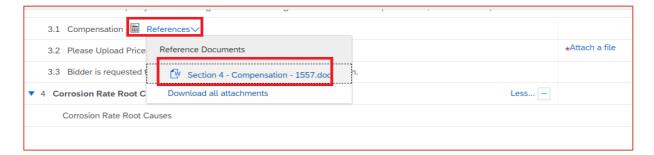
#### **Response to Commercial Content**

Please follow the below instructions to respond to the Commercial Content. As an example, for one of the RFP/ITT having Commercial Content is in under Section 3.

Bidder to Download the Compensation from 3.1.



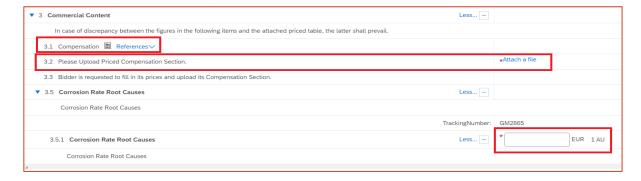




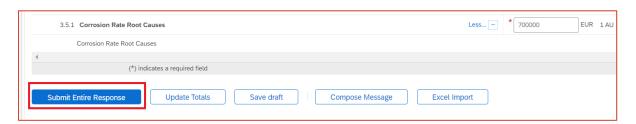
Upload the Priced Compensation as an attachment in Question 3.2.



- Enter the Total/Lump Sum Price under Section 3.5.1. Please Ensure that the Price Quoted under Section 3.5.1 must match the total Price quoted in the Priced Compensation attachment under Section 3.2.
- In case of Unit Rate Contract, enter the Price as a number "1" (one) under Section 3.5.1.
  The quoted Unit Rates that will be uploaded as per Priced Compensation attachment under Section 3.2.



Once all the responses are complete, click on Submit Response.



Note – Bidder has the option to revise their response till the Bidding period is over.





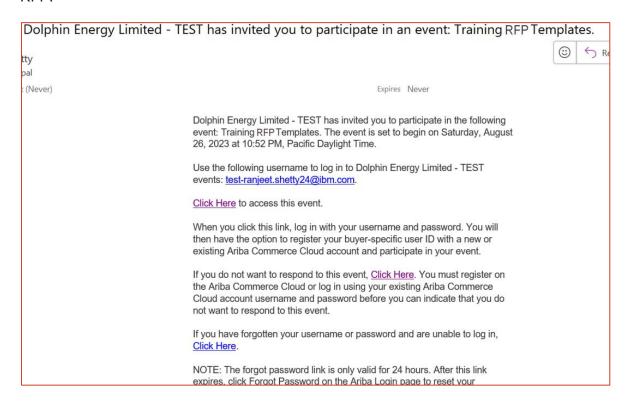
✓ Your response has been submitted	Thank you for participating in the event.
	Revise Response



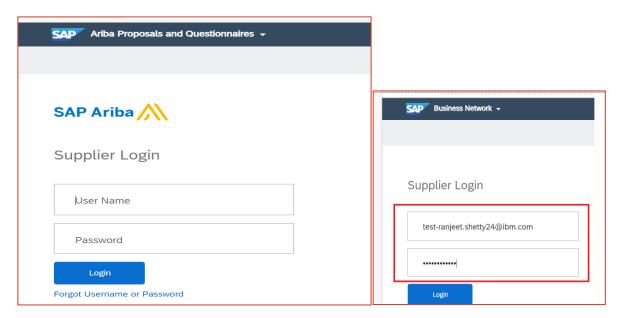


## 5.2 Respond to RFP/ITT For Goods

You will receive the following email when someone from Dolphin Energy has invited you to for RFP.



Click Here to access this event. Click on this link to access the Event. Enter your User Id and
 Password to login to Ariba Network.



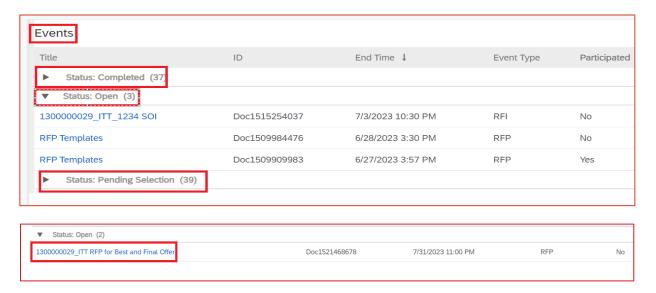




 Once you login, Under Business Network-> Ariba Proposals & Questionnaires. You will find the events where you are invited or you have already submitted the response (SOI, RFP (Request for Proposals).



- Completed: Events which are already awarded.
- Open: Events which are currently open.
- Pending Selection: Events in which the Bidding/SOI period is over, and it is under evaluation.



Click on the Event for which you are submitting the response (1300000029\_ITT\_1234\_RFP) in this case & click on Review Prerequisites.







**Please Note** – If you Do not want to respond to this RFQ/RFP/ITT, Click on **Decline to Respond**.

Click on the Top Right will show the Time remaining to respond to this RFQ/RFP/ITT.

Below are the Prerequisites in this RFQ/RFP/ITT:

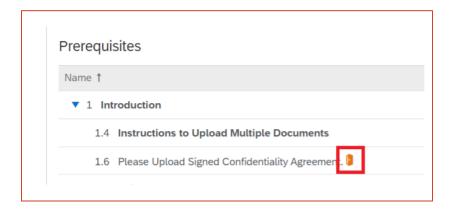
#### **Modified Envelope Bidding Event Agreement**

This is to inform the bidder that Dolphin Energy has the right to open the rejected envelopes at later stage if required. Bidder to Select the checkbox.



#### <u>Uploading Signed Confidentiality Agreement</u>

IF the RFP has been configured by Dolphin Energy in such a way that you must upload the Sign Confidentiality Agreement (Access gate as shown below).



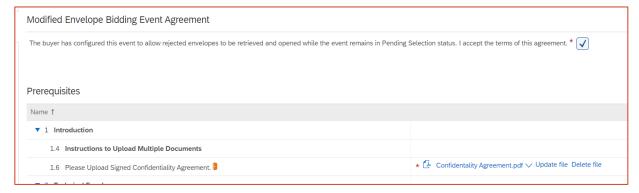
Please Upload the Sign Confidentiality Agreement as an attachment.

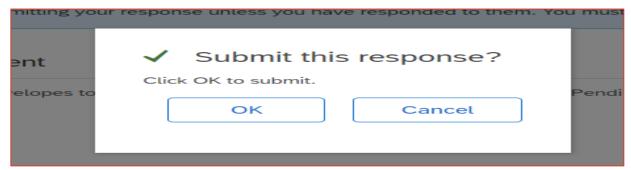






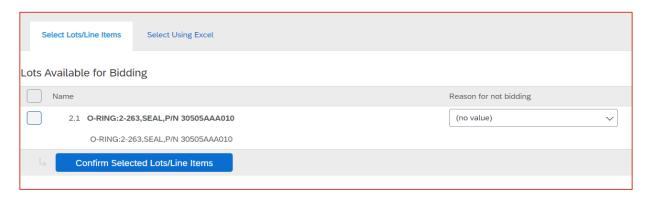






Click on Ok to Submit the Sign Confidentiality Agreement to Dolphin.

- Once both the Prerequisite is Completed, Bidder get the option to Select the currency in which they would like to respond to this RFP/ITT.
- Bidder to Confirm the Line item to confirm that they are responding on them.



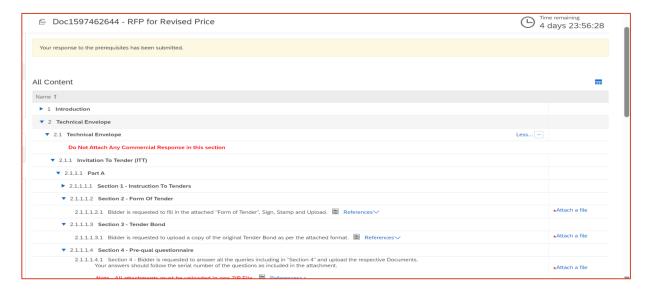






#### **Response to Technical Content**

When the Prerequisites are submitted, Bidder to submit response to all the Technical Questions. The response could be as an attachment, Yes/No, Text based on the type of question Dolphin has configured.



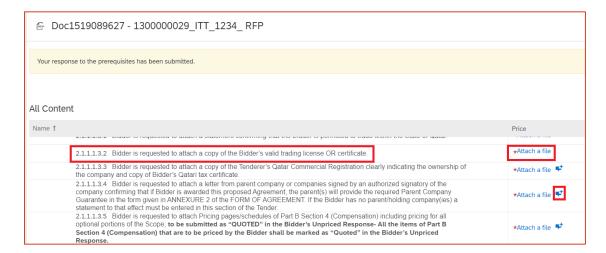
#### Sample Question where answer is expected as Yes/No



#### Sample Question where answer is expected as an Attachment







#### Response to Technical Content PR/SR Line Item

Bidder to mark Comply/Non-Comply against every PR/SR Line item during submitting the technical Response.



Additional Comment/Attachment: Click on to add additional comment & attachment.



**Note –** Use this option to provide any technical deviations on PR/SR line item.

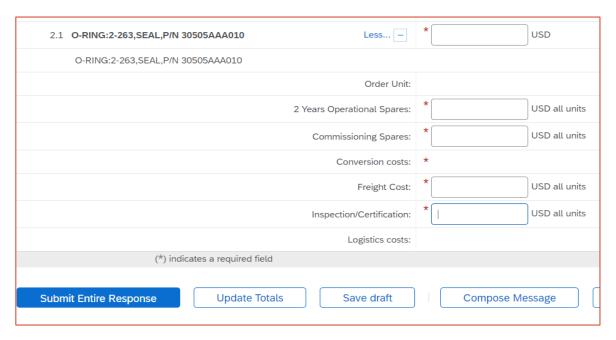
Bidder must submit the response for all the mandatory questions (Asterix\*).



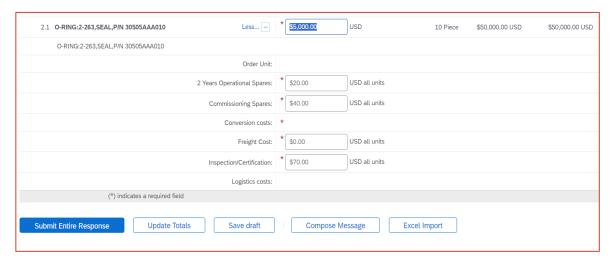


#### Response to Commercial Content in Commercial Envelope

 Enter the Price under line item as well as under different Cost Terms (Freight Cost, Conversion Cost, Logistics Cost) etc.



**Note** – If any of the Cost Term is not applicable OR already included in the Item Price. Please Enter the Price as "0" (Zero) against that specific Cost Term.



Once all the responses are complete, click on Submit Response.



**Note** – Bidder has the option to revise their response till the Bidding period is over.





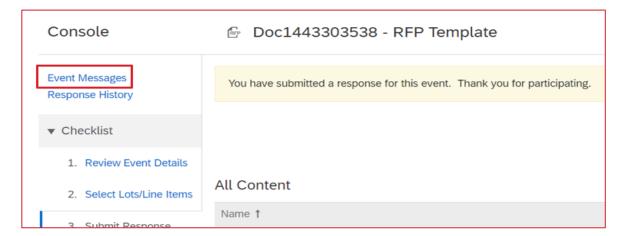


**Note** - Please also note that you will not be able to submit the response once the Submission due date is over. However, you have option to request for an extension via Event Messages which has been explained in the next section (5.3). If Dolphin Energy has accepted your request, you will receive an email notification stating the RFP/RFQ/ITT date has been extended by this time and you will able to submit the responses.

#### 5.3 Bidder Clarifications/Pre-bid or Post-bid Queries

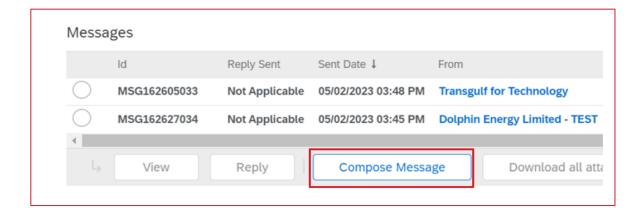
All the outgoing and incoming communications/clarifications (technical/commercial) between Dolphin and Bidder/s will be done via Event Messages in Ariba.

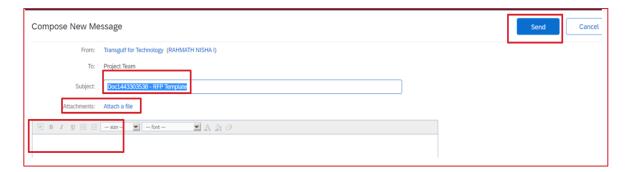
Bidder to send a message directly from Ariba via **Event Messages->Compose Message Option** (as shown below).



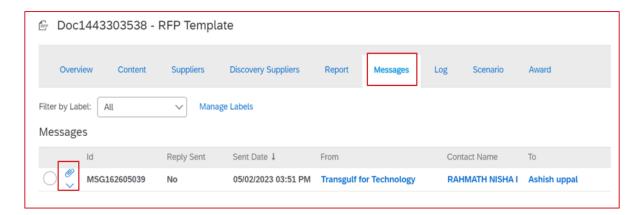








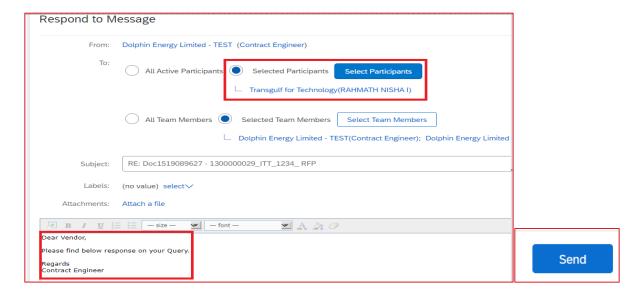
 Once the Bidder has sent the message, system sends an email notification to specific person in Dolphin Energy with the message details and link to directly reach to message in Ariba.



You will find the response against the clarification under same Event Message Tab.



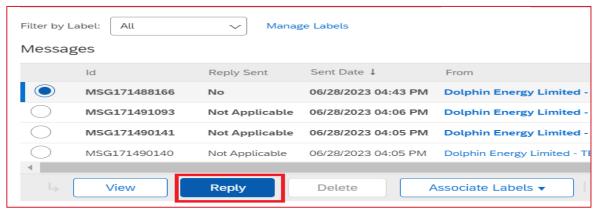


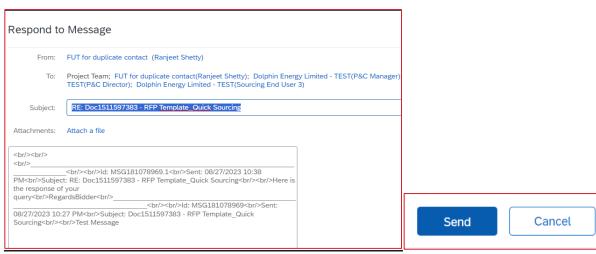


#### **How to Respond to Clarification**

IF there is a clarification raised by Dolphin Energy. Use the following instructions to respond to the Clarification.

Go to Event Message->Click on Reply -> Enter the message->Attach any attachment ->Send.





Public - Dolphin Energy Confidential.





# 5.4 Price Impact or Revised Priced Bid

Bidder can also use the feature of "Event Messages" to request for submitting a Price Impact or Revised Price Envelop. In case Dolphin Energy accepts Bidder's request, you will receive an RFP to submit the Price Impact or Revised Priced Envelope.

Once the RFP for Price Impact is submitted by Dolphin, please follow the instructions under Section 3 to submit the response.

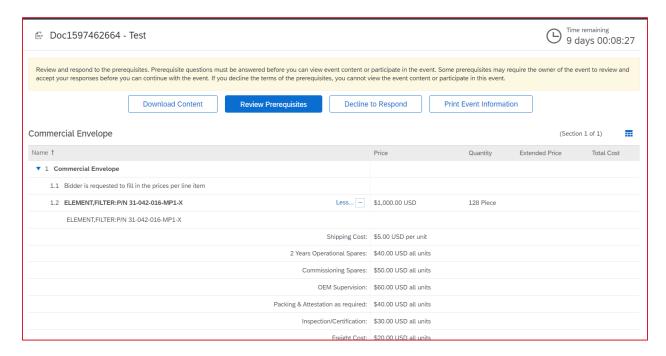
Dolphin Energy will use the same feature of "Event Messages" and the above will be followed in case Dolphin Energy unilaterally elects to receive a Price Impact or Revised Priced Bid





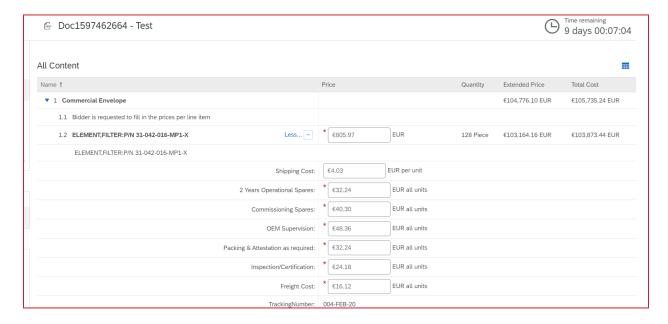
#### 5.5 Submit the Best and Final Offer

You might receive an event message from Dolphin Energy to quote the best and final offer. You will receive an RFP event (with 1 Envelope) to quote the best and final offer.



When the Prerequisites are completed, you will reach to the below screen where the system shows the earlier quoted price. Please update the price with best and Final Offer.

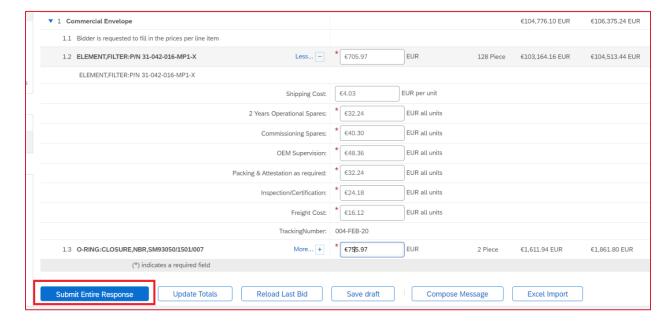
**Note** – System will not allow you to increase the price for any line item or Cost Term.







Once the Best and Final Offer is Quoted, Click on Submit Response to submit the Final Offer to Dolphin.



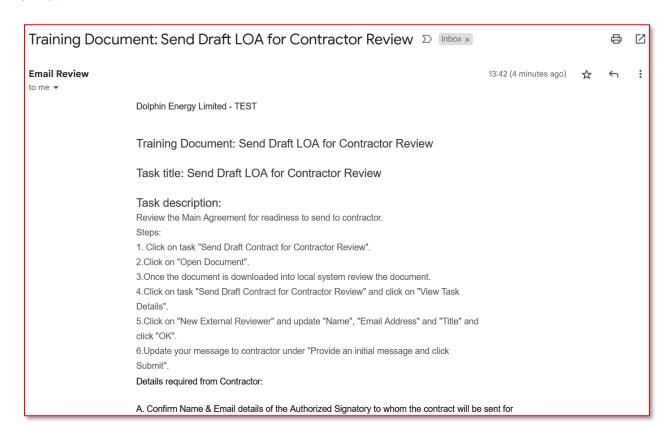




# 6 E-Contracting & Signing

#### 6.1 Send Draft LOA or Contract for Contractor Review

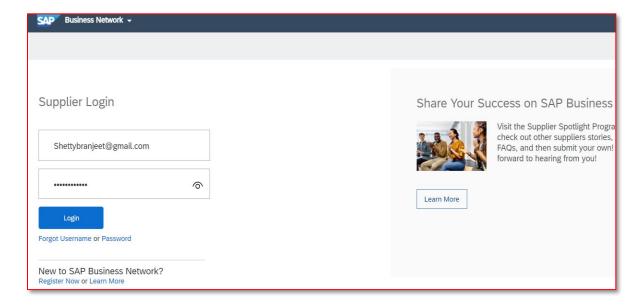
Contractor will receive a draft contract from Dolphin Energy for review & finalization. An email is also sent to the Contractor designated email notifying for the action as shown in the below exhibit:

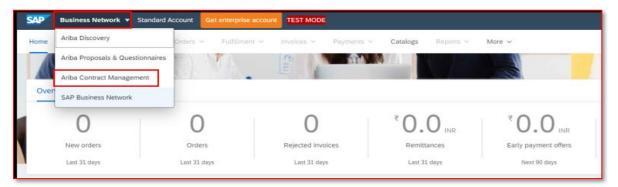


Contractor will Login to <u>Ariba Network Supplier</u> Using his User ID and password credentials.

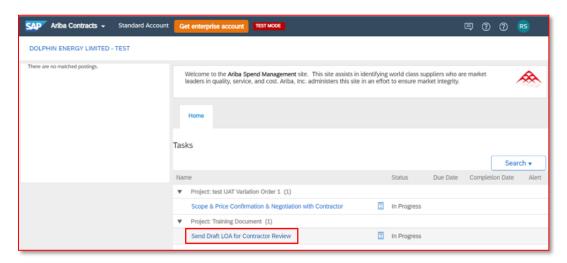








Supplier will be navigated to Ariba Contractor account and will click on "Business Network"
 and Select "Ariba Contract Management".



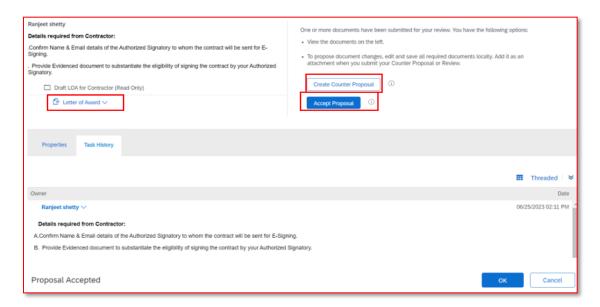




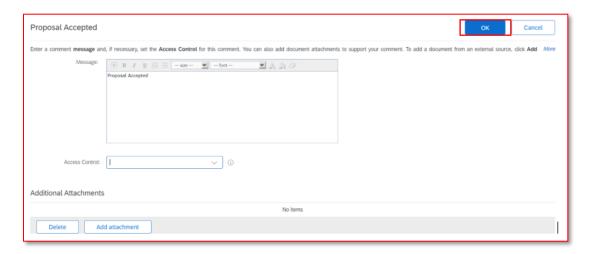
- Contractor will click on "Send Draft LOA for Contractor Review" he will be navigated to the next page.
- Contractor will download the Draft document and review.

#### 6.1.1 Accepting the Draft Contract

 If the draft document sent by Dolphin Energy is good to be accepted, then Contractor will click on "Accept Proposal".



This will lead you to a next screen where you can insert comments e.g., Proposal Accepted
in the below exhibit, and Click "OK".

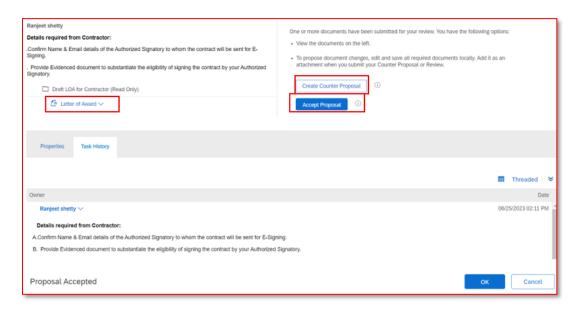




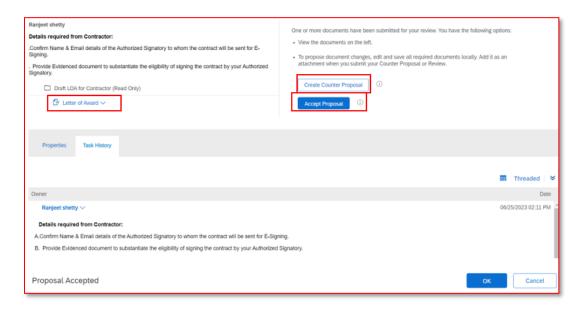


#### 6.1.2 Sending A Changed/Modified Draft Back To Dolphin Energy

If Contractor wants to make some changes into the draft LOA, then he will click on the document name (Letter of Award in the below exhibited case), on the left top side of the landing page and download the document. The document will be saved in your local machine.



You should always make changes in track changed mode in the relevant areas and save the document.

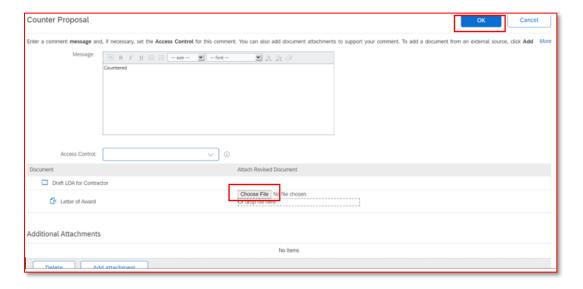


As a next step, you must send the document back to Dolphin Energy via clicking on "Create Counter Proposal" as mentioned in the exhibit above.





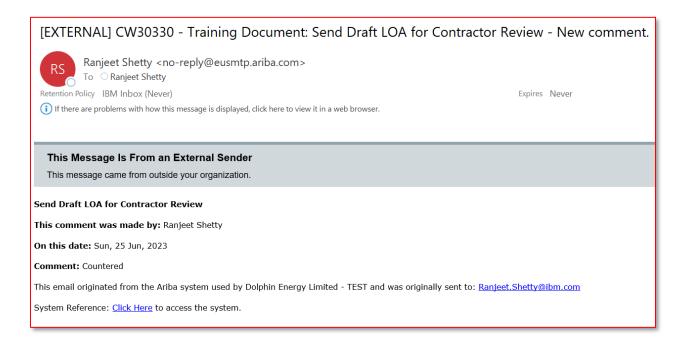
and select choose file to upload 'your changed version' and click "OK".



Dolphin Energy will be notified via email either way, if the document sent by Dolphin Energy to the Contractor has been accepted or if there is a countered document which is to be reviewed and accepted by Dolphin.

**Note:** There can be as many numbers of revisions as required until that both parties reach to an agreed document.

Below is the screen shot of an email notification sent to Dolphin Energy's concerned person.



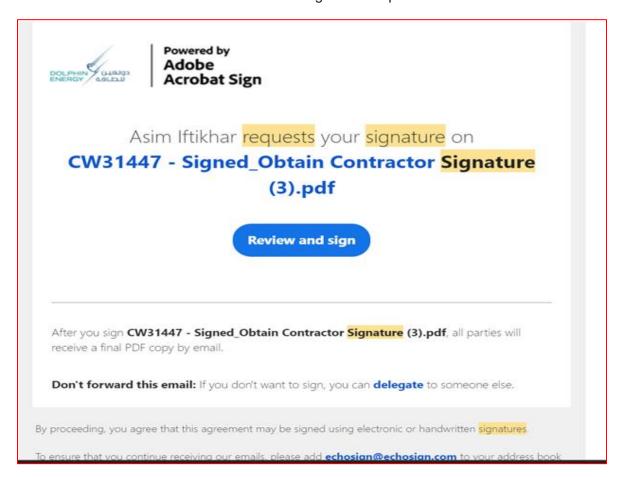




#### 6.2 Obtaining Contractor Signature for LOA or Contract Document

Once that both parties have agreed on a document which is being **accepted** by the Contractor in the aforementioned headings, the next step is to receive the document for electronic signing:

- Contract Engineer (CE) from Dolphin Energy will send a Contract Document or Letter of Award (LOA) for Contractor's authorized person to sign the document Via Adobe E-Signing.
- The email address, name and designation of Bidder's authorized person will be communicated to the CE through task "Send Draft LOA for Contractor Review" by the contractor. Which will be updated by CE in Adobe while sending the Contract Document for Signature.
- You will receive an email notification for Signature as per the below exhibit.

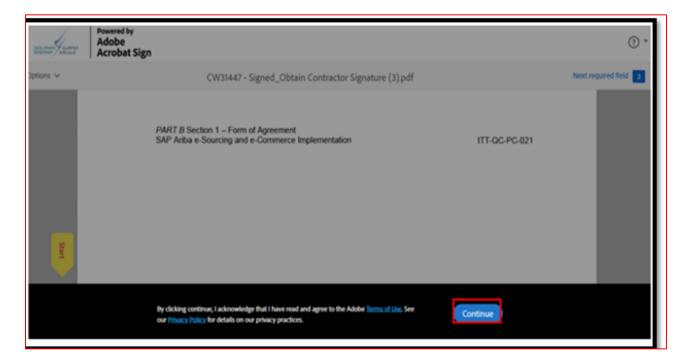


Please follow the below steps to complete the signing electronically:

Click on Review and Sign, this will lead to another screen as shown below.







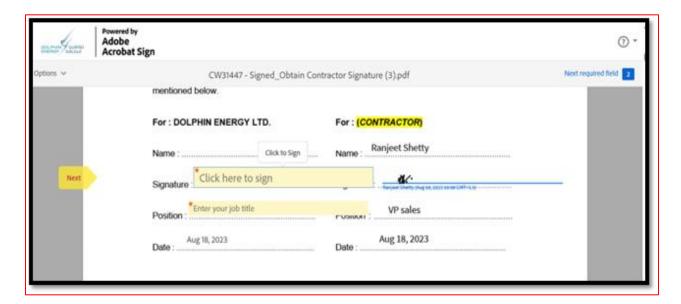
Click on Continue



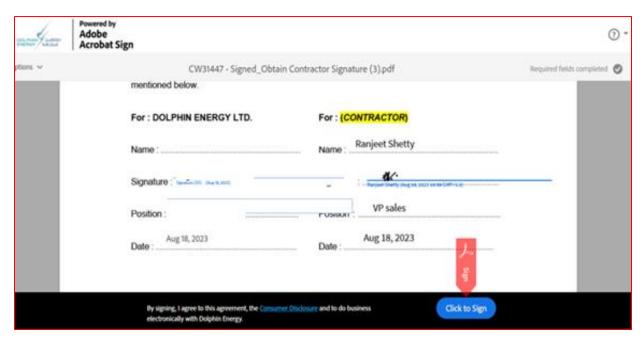
- Click Start
- Signatory will be navigated to required place where Contractor needs to be provided the signatures.







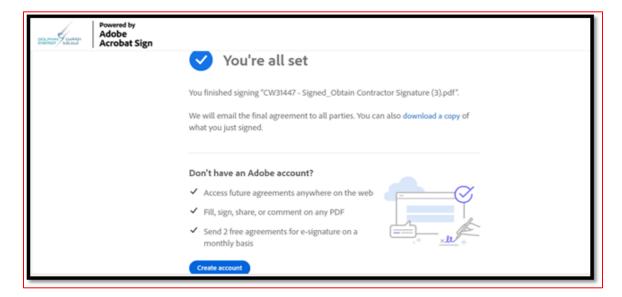
Once the signature is completed, click on Click to sign.



Contractor will receive a pop-up message confirming completion of the electronic signing process.







 All the signatories from Contractor's side will receive a copy of the signed Document via an autogenerated email.



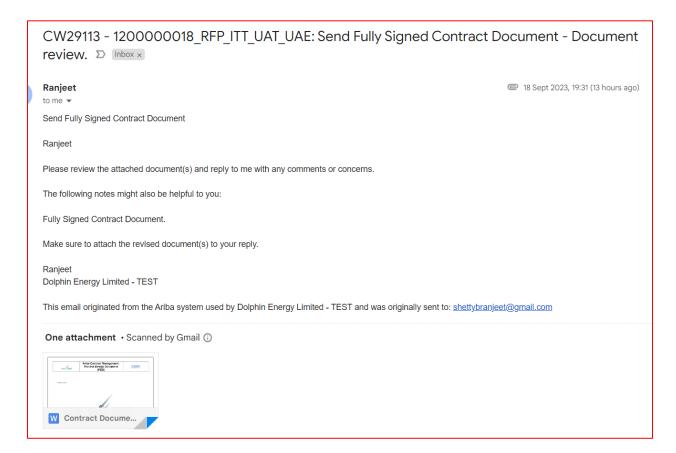
The document can be downloaded and saved as a fully signed document.

# 6.3 Receive Fully Signed Document

- Contractor will receive an email notification with the signed document attached.







Contractor Can click on Document and download the fully signed contract document.

